

March 24, 2020

Hello SMMI customers/suppliers,

As a valued supplier, we want to inform you that we have prepared and are maintaining a business continuity plan as we take precautionary measures against the Coronavirus (COVID-19) in accordance with the guidelines set by the World Health Organization (WHO), the Centers for Disease Control and Prevention (CDC) and other local and federal public health regulations.

At SMMI we understand and take very seriously our role in providing product to a wide variety of customers. Our customer mix includes those industries which are deemed essential in these uncertain times. We understand you require a secure, reliable product supply.

We feel that, within our role, our first and foremost responsibility is to protect the health and safety of our employees. Without them it would be impossible for SMMI to continue supplying consistent, high quality product to our valuable customers. SMMI has always had a robust benefit package in place which includes the ability to access paid sick leave. We have educated all employees to be watchful for potential signs of Coronavirus (COVID-19). If there are any potential signs of Coronavirus (COVID-19), they are aware that they must immediately self-monitor and self-isolate until symptoms are gone.

We have also implemented the following policies/procedures to minimize the risk of infection and reduce the possibility of supply interruption.

- Our production staff have been isolated from the rest of the employees. Their responsibilities and work areas allow for them to work alone while staying in visual contact of other workers. No contact of any unnecessary nature is allowed.
- Our maintenance staff, who provide support to the production team, are being managed to ensure physical distancing is maintained.
- All other staff are practicing physical distancing from each other and the production and maintenance functions.
- All employees are being reminded to practice physical distancing and proper hygiene as recommended by the health officials. Placards reminding them of this are posted around the facility.
- We have increased the number of hand washing and disinfectant stations throughout our plant, office and common areas.





- We have increased the storage of finished product on hand, over and above normal inventory levels. As well, we are ensuring that all of our warehouses have above normal inventories.
- We have secured the supply of extra rail cars to help meet the increased demand.
 - All non-essential visits to the plant site have been banned. All contractors must have prior approval of the Plant Manager prior to arrival and all will be properly vetted prior to being granted access.
- Our loading policies have been tightened to limit or eliminate contact with carrier personal during the loading process. All carrier drivers must remain in their truck while being loaded.
- Our carriers have been informed to adhere to customer requirements for on-site deliveries and endeavor to limit contact with customer operations personnel as directed by our customers.

We greatly appreciate your understanding and cooperation throughout this situation, and we will continue to keep you informed of any significant updates to our business continuity plan.

Regards,

Brent Avery, CPA, CA

General Manager

Saskatchewan Mining and Minerals Inc.

